

Neighbourhood Watch

Safer Neighbourhood Team:

Tel:

E-mail:

When to dial 999?

- **In case of emergency - to safe life and limb** (Examples: fatal/serious incident, Road Traffic collision, where weapons were used, etc)
- **In case of emergency - when suspect/s is still on scene or just left the scene and is very close** (Examples: fight / robbery / burglary/ assault / theft / damage - is in progress and suspect/s is still on scene or just left. Suspicious behaviour - person about to commit crime - example: trying car door handles etc)

In these cases ALWAYS DIAL 999!

What information is required?

- Describe what is happening - *keep it simple* - allegation: fight, assault etc
- Where? - State your location.
- Describe what you can see: how many people, any weapons, injury, loss - in case of the theft or damage, vehicles involved & direction of travel etc.

Suspect/s:

- How many people; direction of travel, weapons, tools etc
- Age, skin colour, height, build, and clothing description from top to bottom: hat, hair, facial hair, glasses; clothing - color, type, length, shoes etc - as many details as possible.
- Anything distinctive: tattoos, marks, scars, piercings, accent etc
- Direction of travel (if they left the scene)

Vehicle/s:

- Registration Number
- Make
- Model
- Colour
- Direction of travel

999 is available 24/7

Remember: In case of emergency, the Police will be with you within 12 minutes or earlier!

When to dial 101?

- In case of non-emergency - to report historical incident (Examples: incident occurred recently or historically and suspect/s left the scene and are NOT near by, or suspect/s is unknown and believed to be NOT in the area, etc)

What information is required?

The same information is required as above (when you dial 999).

101 is available 24/7

Remember: If the call is accepted as non-emergency, the Police will be with you within 1 hour!

Alternatively you can be offered a slot, when you will be able to pick an appointment if this suits you better.

When to call your Safer Neighbourhood Team?

- In case of non-emergency - to seek advice regarding long term problems/incident
- To discuss/arrange a meeting regarding ongoing issues
- To receive crime prevention advice
- To seek general advice
- To receive updates and follow ups regarding reported incident
- To discuss any issues not suitable for 999 or 101

SNT officers work shifts and are NOT available 24/7

